

## **Transition Improvement for Continuity of Care (TICC)**

Since 2009, the **Toronto Stroke Networks have been leading a systems change initiative called TICC**. This initiative provides a standardized but adaptable strategy for healthcare providers to improve communication processes, care coordination, continuity of care and seamless patient/family experience. In partnership with healthcare providers, persons with stroke and family/friend caregivers, three core projects have been developed: 1) The Stroke Passport, 2) Knowing Each Other's Work and 3) Peers Fostering Hope. These projects will be implemented in 2012 across 12 pilot sites within Toronto.