

Responsibilities of a patient and family advisor with the Toronto Stroke Networks

As a patient or family advisor, you can be part of improving stroke care. The following are some of the key responsibilities of an advisor:

- Value your role in providing the patient and family perspective
- Do your best to understand and discuss the issues from a patient and family point of view
- Build a positive relationship with care providers
- Participate in improvement initiatives when required
- Prepare for activities by becoming familiar with the materials sent out in advance
- Do not discuss confidential information with others
- Attend meetings and let the contact person know when you are not able to attend
- Provide information to the contact person about your preferred way to communicate (e.g. phone, email, or email)
- Let the contact person know if you need more support in your role
- Talk to the contact person if you are not comfortable or agree with how things are working out for you
- Identify additional opportunities for patient and family advisors